

Pedemontana anche the chaos related to payments

Pubblicato: Lunedì 2 Novembre 2015



Pedemontana is the first motorway without any toll booth, but it is not so easy to sign your own numberplate in, the one of your company vehicle or simply to complete the whole practice a few days before the payments are brought into force. **Life is not so simple even for those who complete the procedure.**

THE DIFFICULTIES TO GET REGISTERED

“I tried twice and I ran aground,” as our reader Claudio Monaco tells us. He, as many of others, sent emails to the offices of Pedemontana and called customer support, without never managing to find a solution, until, attempt after attempt, he managed to.” It was necessary to intervene in the Privacy area of the internet options of the browser to lower the settings to the minimum by accepting all cookies,” as he tells, (and this can be useful for everyone.)

A “DOUBLE” PAYMENT

“But if I activate my ‘conto targa’ (a personal payment account linked with the license plate of the vehicle) and I also have a Telepass (a trademark that recognizes a type of automatic highway toll system), won’t I be charged the toll twice? Many readers are asking this question and which has been submitted to Pedemontana by our reader, Marica Ribolzi. For those who will activate their “conto targa” at least in November, the highway will be free and the following months these people will be able to take advantages of discounts. However, the combination between Telepass in the car, which is automatically recognized by the toll booth, and the cost-effective promotion seems not to be taken into account by the company who haven’t excluded the risk of double charges so far.

ONLINE, BUT NOT MUCH

The completion of the procedure online is not sufficient. Once you register the user and the vehicle, it is necessary to go to the post office because you cannot complete the procedure only through the Internet. Pedemontana requests that the users send to the company all the documents signed, the ID card, the tax code and the logbook.

Won’t it be easier having a copy of these through the digital procedure?
Beyond their vague communication, we will see how all the facts will develop.

di [Translated by Cataldo & Puppi](#) (Reviewed by Prof. Robert Clarke)